SOLARVest

ASSIST



Connecting People, Changing Lives





Service Level Agreement

At Solarvest, we stand by the quality of the systems we install. Every newly installed system includes 12 months of complimentary support, giving you confidence from day one.

For systems older than 12 months, Solarvest Assist offers a comprehensive Service Level Agreement (SLA) designed to protect your investment long term. Our support and service plans provide peace of mind through access to a dedicated support team and an authorised OEM repair centre.

Key Benefits

Solarvest Service Level Agreement

- Online monitoring of system performance and early identification of potential issues
- Ongoing optimisation of system efficiency
- Identifying and rectifying any potential safety and operational risks
- Compliance with evolving industry regulations

Why is servicing important



Dirty Panels



Burnt Panel Connectors



Oxidizing terminals



Rusting Connections

Solar systems need regular servicing because weather, heat, and use cause components and connections to wear over time, reducing efficiency, reliability, and safety if not properly maintained.

With a Solarvest Assist service plan in place, you can ensure the ongoing performance, reliability, and longevity of your solar system, just as it was designed to deliver. Our Service Level Agreement (SLA) is tailored to your installation, considering the amount of equipment installed and the physical address of the system. Labour and travel are included, and three SLA options are available to suit different budgets. One of these options includes a dedicated solar system service.

New Customers

If you are not a current Solarvest customer but have an existing solar system and would like us to take over its management, qualifying criteria apply to ensure we can support your system to the highest standard. Please contact us for further assistance.

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